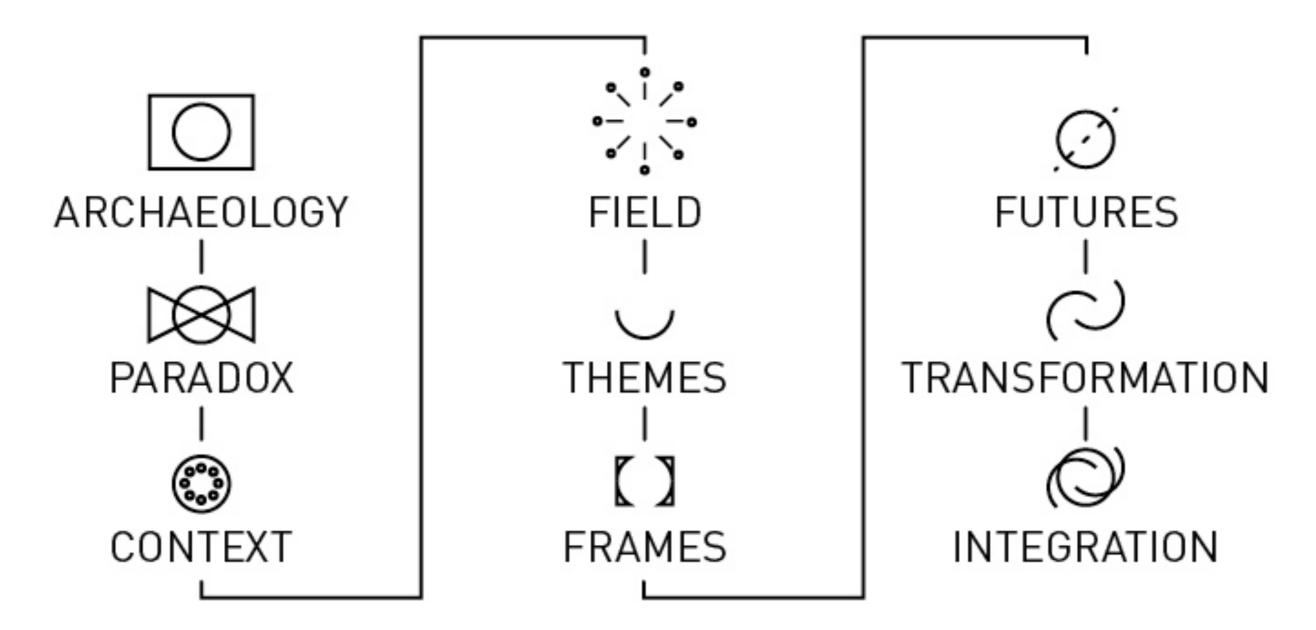
TEAM ARNHEM 2016

RADICAL REFRAMING

IDENTITY & INTEGRATION

RESEARCH METHODOLOGY



© Lucy Klippan

FRAME INNOVATION (KEES DORST)

PROGRAM

Kick off Crash Course

Phase 1 Archeology: problem history + relationship design

Phase 2 De-framing: paradox + context + field + themes

Phase 3 Re-framing: interventions + frame development

Phase 4 Futures: from frames to design proposals

Phase 5 Transformation: integration in organisations

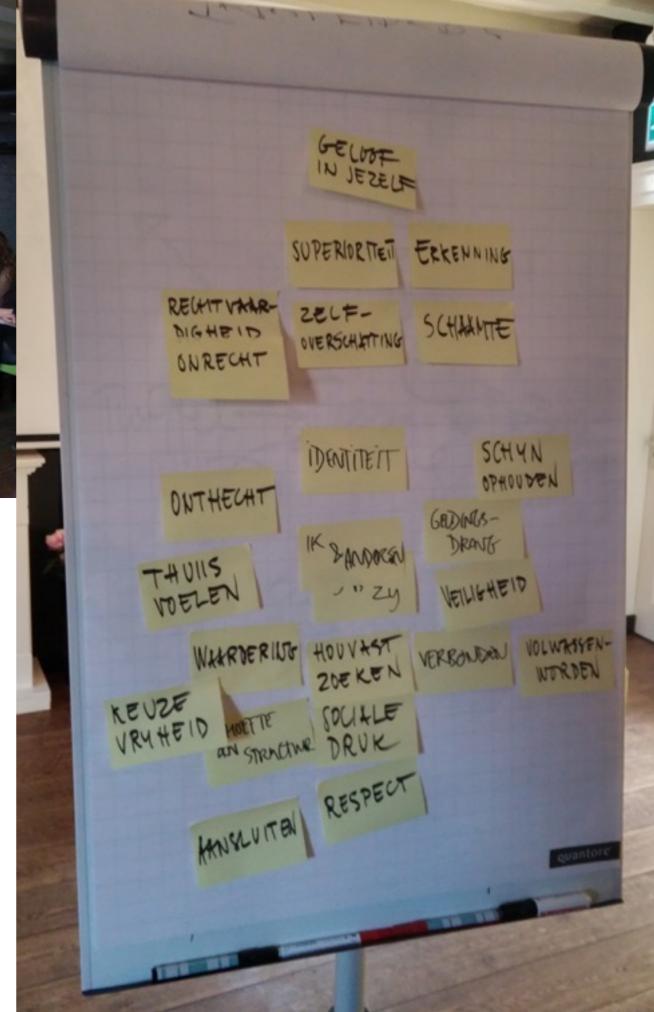
KICK OFF

CRASH COURSE



Crash Course Frame Creation

- By Kees Dorst (1) and Dick Rijken (2).
- For cityprofessionals, designers, academics and clients.
- Question: What are the underlying themes of radicalisation?



UNDERLYING THEMES CRASH COURSE

Belonging Fear Arrogance Adventure Feeling threatened Need for structure Feeling alone Anger Recognition Euphoria Discriminated against Patience No way back Assertiveness Heroism Belief in yourself Sense of control Hope Vulnerability Seeking guidance Identity Wanting to do something Me and others Freedom of choice Small Cold Rage Love Now it's my turn Lack of understanding Injustice Detachment Uncertainty Excitement Conviction Justice Religious Respect Shame Keeping up appearances Sexual desire Inflexibility Social pressure Superiority Feeling at home Pride Security Connected Wanting to make a difference Trust Becoming an adult Appreciation Inflated ego Where are my roots? Mistrust Giving meaning

PHASE 1

ARCHEOLOGY

PROBLEM HISTORY + DESIGNING RELATIONSHIPS

ARCHEOLOGY analysing the problem history

- AIVD Transformatie van het Jihadisme in Nederland (2014).pdf
- Bertjan Doosje Interview, In 'De Psycholoog' (2013)
- Bertjan Doosje Pp Presentatie, Radicalisering van (moslim)jongeren Herkenning en handeling (2014)
- 🏂 Centrum voor Terrorisme en Contraterrorisme, Criminaliteit in relatie tot gewelddadig radicalisme en terrorisme (2010).pdf
- De Groene Amsterdammer, Bob de Graaff (2015).jpg
- 5 FORUM, De Nederlandse Syriëgangers 'Kanonnenvlees' of 'helden van de Lage Landen'? (2014)
- FORUM, Idealen op drift, Een pedagogische kijk op radicaliserende jongeren (2010)
- Impact Europe, A synthesis report on the state-of-the-art in evaluating the effectiveness of counter-violent extremism interventions (2014)
- TIMP Impact Europe, Journal for Deradicalization, Literature Review on Methodology used in Evaluating Effects of Preventive and De-radicalisation Interventions (Winter 15/16).pdf
- 🗾 International Journal of Intercultural Relations, Collective identity factors and the attitude toward violence in defense of ethnicity or religion among Muslim youth of Turkish and Moroccan Descent (2015)
- Journal Exit-Deutschland, The strategic use of deradicalization (2014).pdf
- Journal for Deradicalization, Alternative Narratives for Preventing the Radicalization of Muslim Youth (Spring 2015).pdf
- Journal for Deradicalization, Countering Jihadi Radicals and Foreign Fighters in the United States and France (Fall 2015).pdf
- Journal for Deradicalization, Evolutionary Emotional Intelligence for Social Workers- Status and the Psychology of Group Violence (Spring 2015).pdf
- Journal for Deradicalization, How Could a Terrorist be De-Radicalised? (Winter 15/16).pdf
- Journal for Deradicalization, It's About the Group, Not God- Social Causes and Cures for Terrorism (Winter 15/16).pdf
- 🏂 Journal for Deradicalization, Radicalization and Mass Violence from a Beckerian Perspective- Conceptual and Empirical Considerations (Summer 2015).pdf
- Journal for Deradicalization, Reconsidering the Relationship Between Integration and Radicalization (Winter 15/16).pdf
- 🏂 Journal for Deradicalization, Typology of Right-Wing Terrorism and Violence in Western Europe (Summer 2015).pdf
- Journal of Applied Social Psychology, Increasing self-esteem and empathy to prevent violent radicalization (2015).pdf
- 🎵 Kennisplatform Integratie & Samenleving, Infographic Vrouwelijke ISIS-gangers, waarom gaan ze? (2016)
- 🏂 Kennisplatform Integratie & Samenleving, Vrouwelijke ISIS-gangers, waarom gaan ze? (2016)
- Ministerie Sociale Zaken Beleidsreactie op de notitie 'Salafisme in Nederland' (2015).pdf
- 🔻 Ministerie van Justitie WODC, Waarom jongeren radicaliseren en sympathie krijgen voor terrorisme (2009).pdf
- Ministerie van OCW, Kamerbrief 2 Complementaire aanpak onderwijs en radicalisering (2015).pdf
- Ministerie van OCW, Kamerbrief Aanpak van radicalisering door onderwijsinstellingen (2015).pdf
- Ministerie van OCW, Puberaal, lastig of radicaliserend (2015)
- Movisie, Methodisch Referentiekader Werkzame Elementen Radicalisering (2015).pdf
- Movisie, Polarisatie en Radicalisering (2011).pdf
- Movisie, Stimulering van maatschappelijke binding van jongeren, Een verkenning naar sociale interventies (2009).pdf
- NCTV, Actieprogramma Integrale Aanpak Jihadisme (2014).pdf
- NCTV, en AIVD Salafisme in Nederland diversiteit en dynamiek (2015).pdf
- NCTV, Fenomeenanalyse en een reflectie op radicalisering (2014).pdf
- NCTV, Formers and Families (2015).pdf
- 🏂 NCTV, Handreiking aanpak van radicalisering en terrorismebestrijding op lokaal niveau (2014).pdf
- NCTV, Jihadisten en het Internet (Update 2009) .pdf
- NCTV, Meest Recente Samenvatting Dreigingsbeeld Terrorisme Nederland (2015).pdf
- NCTV, Teruggekeerde Syriëgangers in beeld.pdf
- Nederlands Jeugd Instituut, Polarisatie en radicalisering bij jongeren (2011).pdf
- 🗾 RISBO Erasmus Universiteit Rotterdam, Islamitische en extreem rechtse radicalisering in Nederland (2009).pdf
- Sociaal en Cultureel Planbureau, Werelden van verschil Over de sociaal-culturele afstand en positie van migrantengroepen in Nederland (2015).pdf
- Studies in Conflict & Terrorism, How to Counter Radical Narratives- Dutch Deradicalization Policy in the Case of Moluccan and Islamic Radicals (2010)
- Tijdschrift voor Veiligheid (2013), 'Interventies voor deradicalisering, evaluaties en ethische aspecten' pdf
- UVA, Triggerfactoren in het Radicaliseringsproces (2015).pdf
- Verwey-Jonker Instituut, Voorkomen van radicalisering- óók een pedagogische opdracht! (2014).pdf

course radicalisation municipality

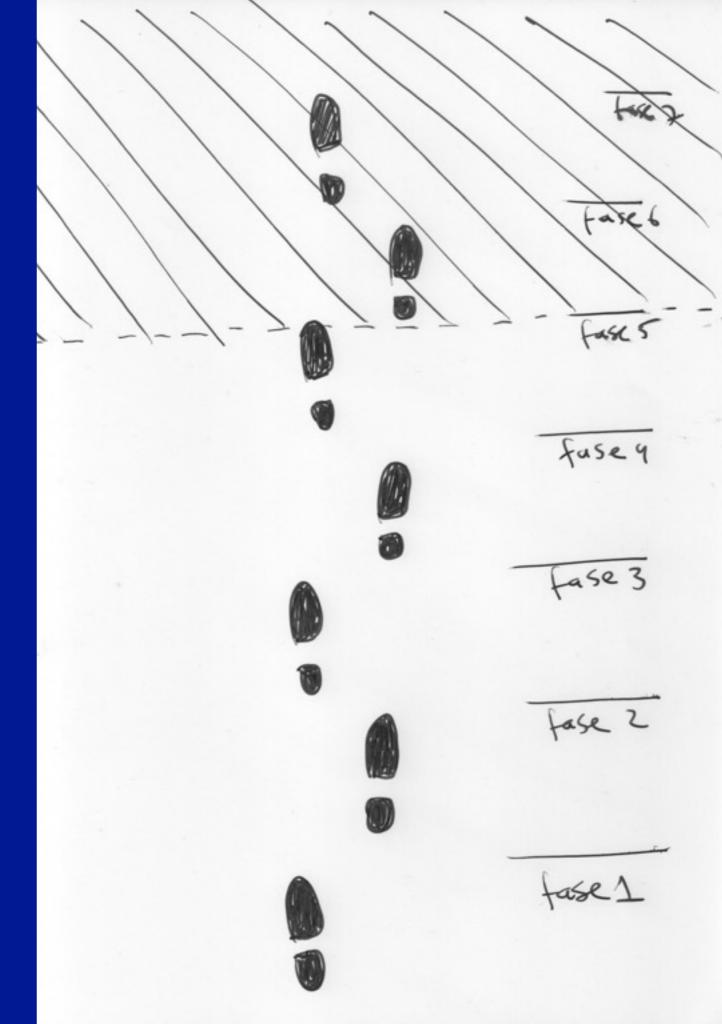
When somebody is radicalised, you can no longer reach him/her.

You can still do something in the early phases.

What happens during the early phases?

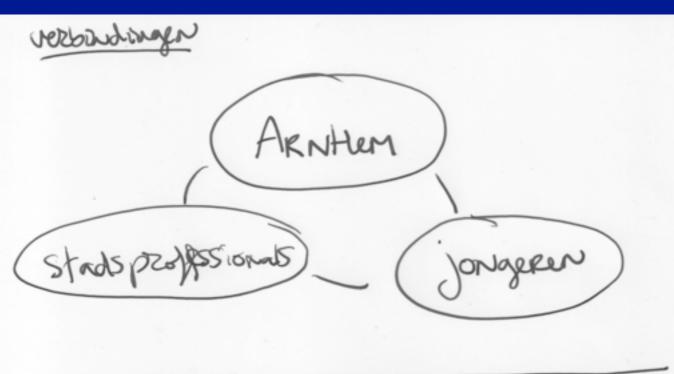
What's going on?

What are the themes?



RELATIONSHIP DESIGN

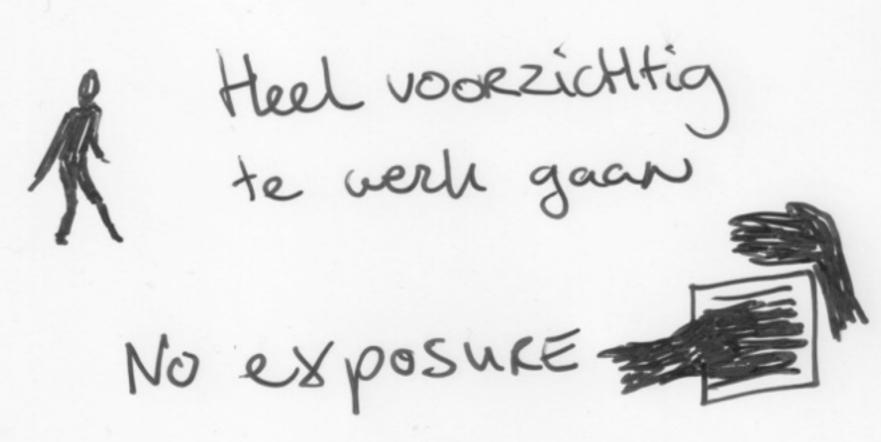
consultations design team fieldlab

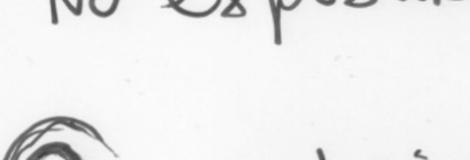




Loat stadsprofessionals war ons homen









goed hinsteren: wat speelt er echt?

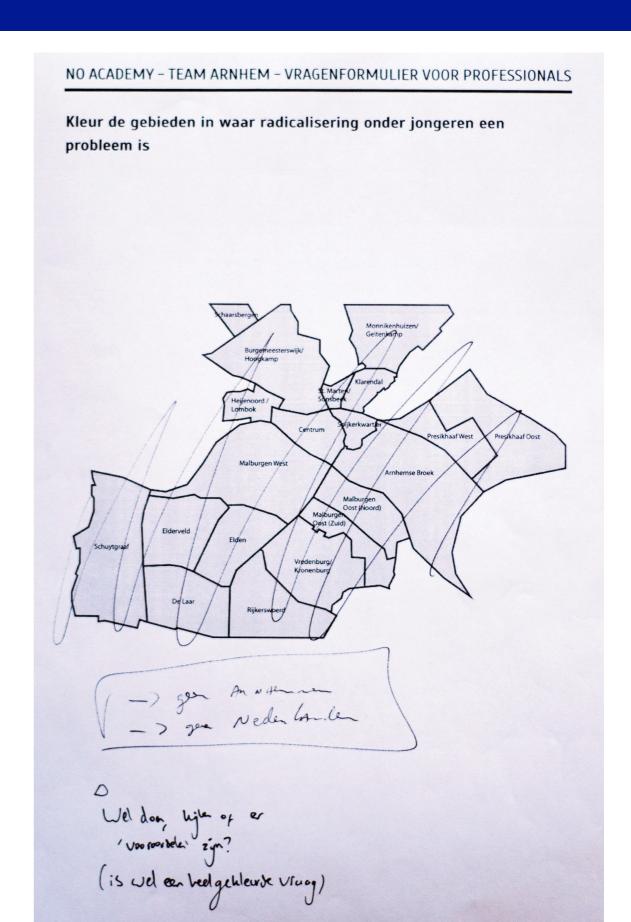
PHASE 2

DE-FRAMING

PARADOX + CONTEXT + FIELD + THEMES

PARADOX problem analysis: what makes this difficult

Kruis de woorden aan	die een redelijke re	epresentatie zijn van wat er
speelt bij verschillend	e partijen rondom (de problematiek
Aansluiten	Identiteit	Schaamte
Angst	lets willen doen	Schijn ophouden
Arrogantie	lk & anderen	Seksueel verlangen
Avontuur	Keuzevrijheid	Sociale druk
Bedreigd voelen	Klem	Starheid
Behoefte aan structuu	r Koud	Superioriteit
Boosheid	Kwetsbaarheid	Thuis voelen
Er alleen voor staan	Liefde .	Trots
Erkenning	Nu is het mijn be	eurt Veiligheid
Euforie	Onbegrip	Verbonden
Gediscrimineerd	Onbegrip	Verschil willen maken
Geduld	Onrecht	Vertrouwen
Geen weg terug	Onthecht	Volwassen worden
Geldingsdrang	Onzekerheid	Waardering
Geloof in jezelf	Opwinding	Waar zijn mijn wortels?
Gevoel van controle	Overtuiging	Wantrouwen
Heldendom	Rechtvaardigheid	d Woede
Herkenning	Religieus	Zelfoverschatting
Ноор	Respect	Zingeving



Business cards: quotes from cityprofessionals

onderzoek no academy, radical reframing, 2016 quote #201602-1

> "Volwassenen neigen ernaar hun eigen jongeren uit te sluiten."

onderzoek no academy, radical reframing, 2016 quote #201602-2

> "We zijn doorgeslagen in de 'participatiesamenleving'"

onderzoek no academy, radical reframing, 2016 quote #201603-1

> "Er zijn veel meer leuke jongeren in Arnhem!"

onderzoek no academy, radical reframing, 2016 quote #201603-4

"Vanwege haar enthousiasmerende motivatie hebben we een stageplek die eerst niet bestond voor Fatima gecreëerd." onderzoek no academy, radical reframing, 2016 quote #201602-3

> "Er zijn 7 fases van radicalisering, in de eerste paar kan je nog wat doen."

onderzoek no academy, radical reframing, 2016 quote #201604-1

"Een multi-radicale samenleving."

onderzoek no academy, radical reframing, 2016 quote #201605-1

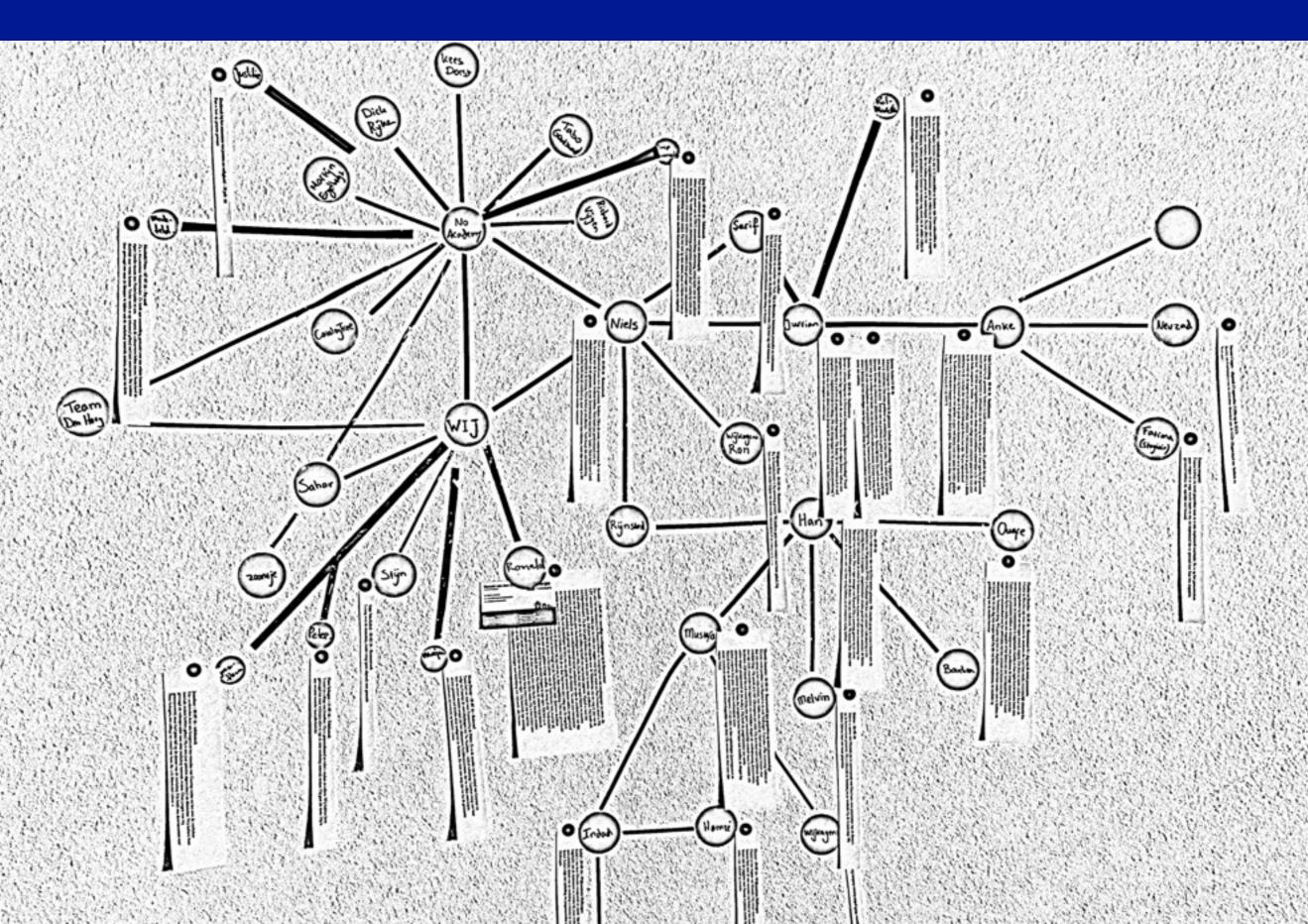
"Angst voor het onbekende is de grootste drijfveer voor weerstand."

onderzoek no academy, radical reframing, 2016 quote #201607-1

"We weten zo weinig van elkaar. Vraag, toon interesse in de ander en zijn cultuur." onderzoek no academy, radical reframing, 2016 quote #201608-1

> "Het positieve van een mengcultuur; je kunt uit beide systemen putten."

CONTEXT & FIELD those involved



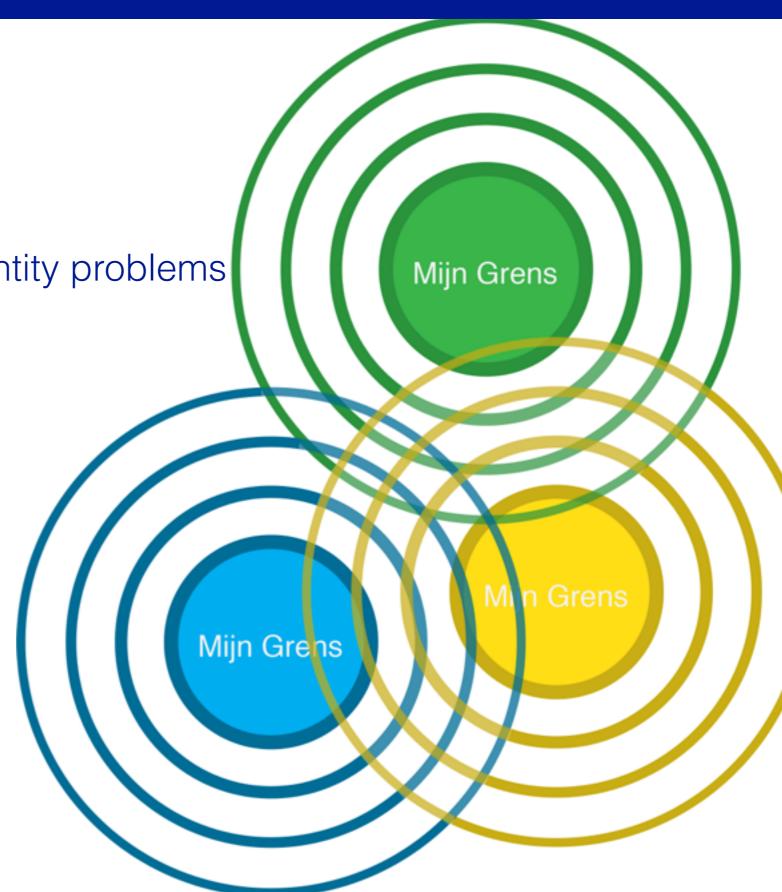
THEMES researching themes in broader field

Theme 1 Individual strength

Theme 2 Uprooted online, identity problems

Theme 3 Obstacles/ hurdles

Theme 4 Informal network(s)



RESEARCH THEME 1 INDIVIDUAL STRENGTH

Seeing yourself as an asset.

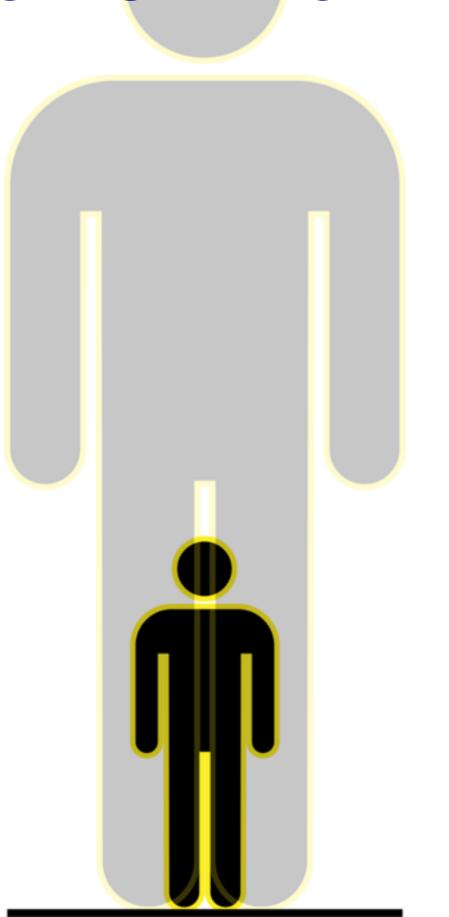
Avoid playing the role of victim.

Relying on your individual strength.

Taking responsibility.

Research question

Can we design an alternative qualification for youngsters?



RESEARCH THEME 2 UPROOTED ONLINE

- Young Muslim girls feel safe and accepted in small local networks (on the street, in the neighbourhood, at school).
- On the internet they are criticized for their personality, identity and culture.
- They experience the big online network as negative and feel uprooted instead of connected.

Research question

Can we develop for this target group a new interface that stands between their local networks and worldwide networks?

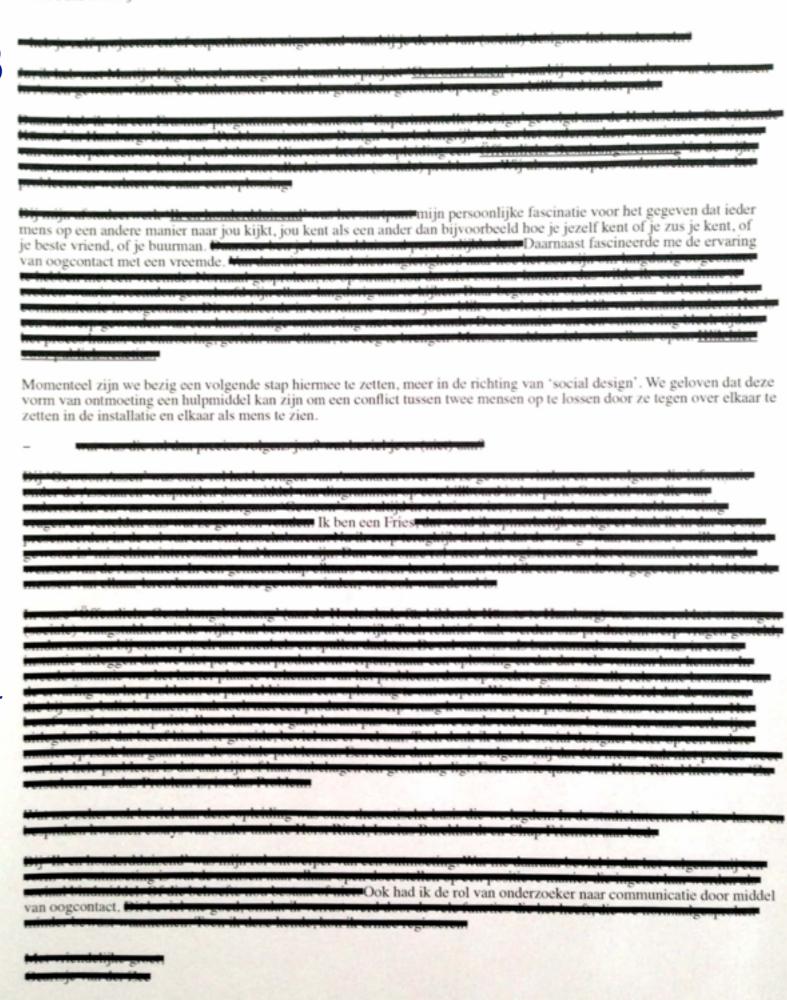


RESEARCH THEME 3 OBSTACLES

If a youngster can only see the obstacles he/she will avoid taking that path.

Research question

Can we design new pathways for youngsters or cast new light on existing obstacles?



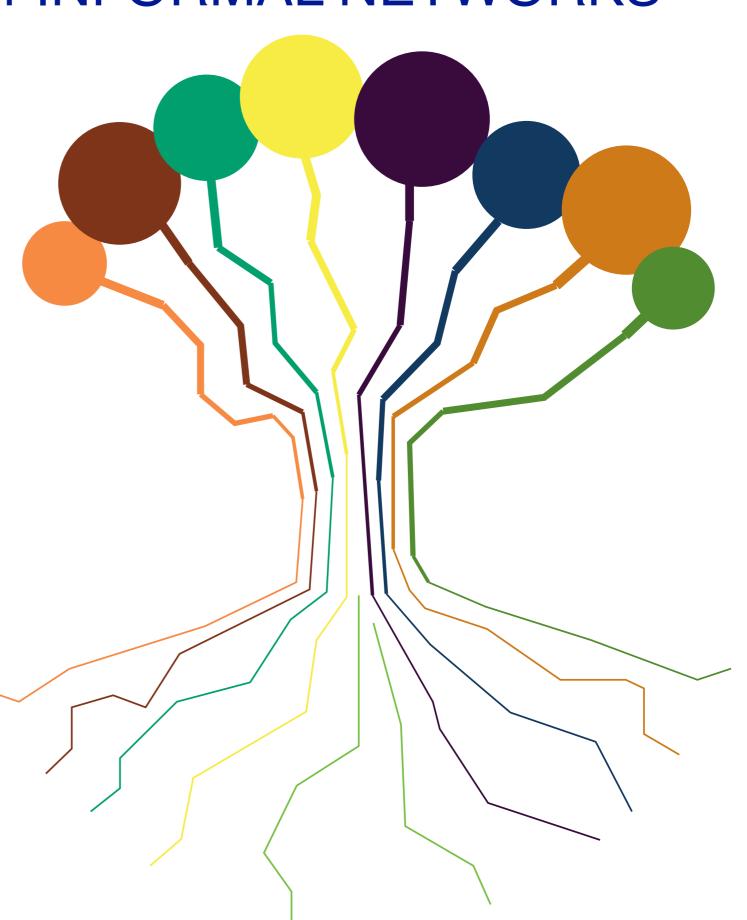
RESEARCH THEME 4 INFORMAL NETWORKS

Research question

Can we strengthen youth networks and show youngsters who are really close to them?

Youngsters do not always realise the value of their networks.

They have to switch frequently between networks, within they have various identities. This is confusing.



PHASE 3

RE-FRAMING

INTERVENTIONS + FRAME DEVELOPMENT

INTERVENTION THEME NETWORKING



FRAMES clusters of themes lead to frames

courage
pride
ability
individual strength
individual rules
feeling strong
self-confidence
vulnerability
feeling supported

-----> FRAME TALENT HUNT

powerful tempting resilience selling yourself

–> FRAME OBSTACLE COURSE

FRAME 1 TALENT HUNT

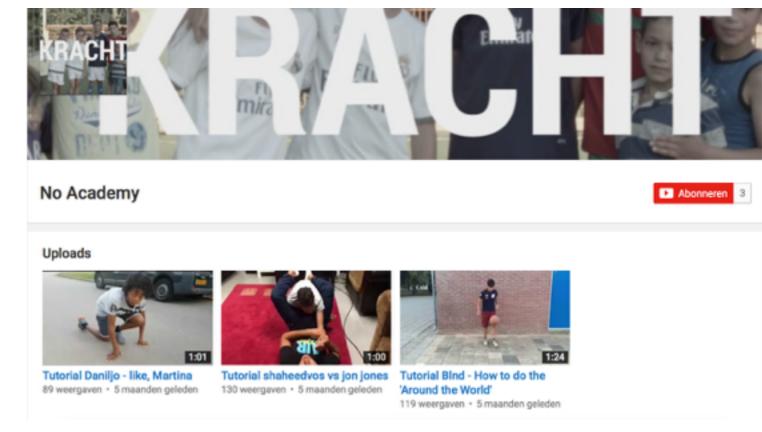
Talent

- your own, individual thing.
- something you can do well.
- a special ability.

Hunt

- · a search.
- looking for prey = which you want to catch.
- rewarded with a 'trophy' = goal achieved





FRAME 2 OBSTACLE COURSE

Before completing an obstacle course, you do some <u>training</u>. You practise to complete the course as best you can.

Examples of obstacle courses

- Mud run → setting goals.
- Hexathlon → various obstacles.
- Maze → not knowing where it ends.
- Hippie sport → making as few mistakes as possible.
- Relay race → working together, passing on the baton.
- Hurdles → overcoming the obstacles as fast as possible.
- Parkour → challenge, earning respect, seeking out difficulties, improving yourself, taking risks.

PHASE 4

FUTURES

FROM FRAMES TO DESIGN PROPOSALS

FUTURES from frames to design proposals

On the basis of the frames: **talent hunt** and **obstacle course** a course was designed for youngsters and youth workers.

Youngsters hunt for their (hidden) talents along a track, on which they overcome a number of obstacles (obstacle course).



TALENT HUNT

Step 1 Hunting

Step 2 Interview

Step 3 Tutorial

Step 4 No Show

Step 5 Platform

STEP 1 HUNTING

Hunting for (hidden) talents of a youngster using the talent form.

The hunt is led by a youth worker who is trusted.

The youngster selects 5 confidants who are close to him/her; these are the 'scouts'.

The scouts fill in the talent form and specify (hidden) talents of the youngster.

EIGEN TALENTENJACHT TALENTENKAART







STEP 2 INTERVIEW

The findings of the five talent forms are the basis for an interview with the youngster.

The youth worker records the full interview in a pop-up film studio located in an autonomous, neutral venue.

The interview is filmed with the phone of the youngster.

The interview is analysed.

The youngster edits the interview recording to create a short film of maximum 3 minutes.

filmfragmenten worden gemonteerd tot een kort filmpje, dat voor de deelnemer is. Niemand anders hoeft dit filmpje te zien. Het doel is om te komen tot zelfreflectie, nieuwe talenten te

Deze vragen zijn een leidraad voor het interview, dat met de deelnemers wordt gevoerd aan de hand van de antwoorden op de eerder ingevulde talentenkaart. In de volgende stap vertalen we dit in een tutorial-filmpje.

O

Waarom heb je deze mensen gevraagd als je talentenscouts? Wat vind je van hun antwoorden? Staan er gekke dingen tussen? Staan er dingen tussen die je verrassen? Welke antwoorden vind je zelf het belangrijkst? Is er ook iets wat je mist in de antwoorden? Welke talenten die je hebt worden niet genoemd door de talentenscouts? Wat heeft het formulier opgeleverd? Wat wil je bereiken met jouw filmpje? Welk talent wil je laten zien de tutorial?

The interview offers the youngster more insight into her/his own (hidden) talents.

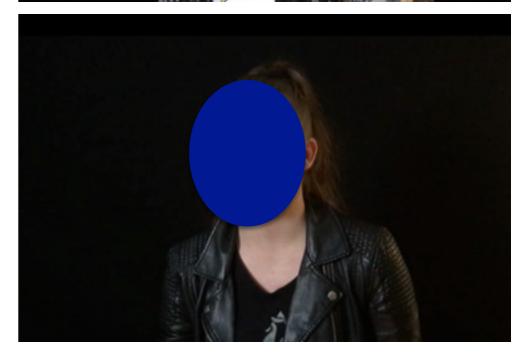
The youngster edits the interview film himself/ herself: the material is therefore viewed often and the essence captured.

In order to edit, skills are acquired from the technical team *

The interview is also indirectly a form of training for a job interview.







^{* (}team of youngsters that have been trained)

STEP 3 TUTORIAL

In a workshop supervised by the technical team, the youths learn to make and edit a tutorial (short film).

The youngster makes a tutorial in which she/he explains how you can use a certain talent and what the talent means to her/him.

'I want to show people that dancing helps me in dealing with emotions ...'

'I want to show people how I deal with my insecurity...'

The fill-out storyboard is the basis for the tutorial.

EIGEN TALENTENJACHT INVUL-STORYBOARD





ns in en dan kan je aan de slag met je plan!

Thet is tijd om je talent te laten zien! Schets hieronder het verloop van je tutorial op basis van het gesprek wat je met je begeleider gehad hebt over je talenten.

introfilmpje eigen talentenjacht	je stelt jezelf kort voor
Wat last je zien?	Wat laat je zien?
fragmenten uit het interview met jou, waar het over je talenten gaat die je in deze tutorial naar voren gaat brengen	Uitleg van het probleem/de vraag waar je tutorial over gaat
Wat last je zien?	Wat last je zien?
Wat heb je nodig blj het oplossen van het probleem/de vraag?	
Wat last je zien?	Wat laat je zien?



Wanting to teach somebody something is also a talent, which she/he shows through the tutorial. And if you explain something to someone else, you will better understand what it's about.

- Team Arnhem

STEP 4 NO SHOW

No Show is a private session.

The youngsters show one another their films (interview and tutorial), which are only located on their telephones.

Invited youth workers help the youngsters to identify, use and share their newly discovered talents even better.

Then the youngsters themselves decide who to invite for a No Show, for example their confidants, future employers and/or people who offer internships.

Together youngsters possess a number of tutorials that they can publish on their own (private) online platform. Work on this platform is currently taking place.

STEP 5 PLATFORM

The youngsters can watch and share tutorials and interviews on an online platform. And offer/receive feedback.

Source of knowledge: by youngsters, for youngsters.

- A place where youngsters can discuss the underlying theme of each tutorial with one another online and anonymously (if they wish).
- Youngsters show one another how they themselves deal with difficulties and discomfort.
- Youngsters help one another without any involvement from professionals.
- They build up their own network and form a new club together.



Hierbij verklaren wij dat

Heeft voldaan aan het traject Eigen Talentenjacht en zichzelf heeft bewezen als:

Rijksoverheid

namens No Acodemy

Arnhem,

Arnhem Bank Giro Loterij



PHASE 5

TRANSFORMATION

INTEGRATION IN ORGANISATIONS

TRANSFORMATION new professional repertoire



"The interviews with my youngsters were a real reward, the conversations invaluable. It's a wonderful way to get even closer to the youngsters.

All jackets are taken off, all masks removed. I've the feeling I know them better now. That enables me to advise them better and offer the right perspective."

- Melvin Kolf (youth worker Klarendal)

INTEGRATION new possibilities

Handover products to cityprofessionals
Pedagogic research
Developing prototypes
New study program

HANDOVER PRODUCTS

In Klarendal the team worked closely with youth workers who have started to use the 'Talent Hunt Course'.

They have appointed a technical team of youngsters and followed an extra training program with them (8 weeks in 2017).

The youth workers and the technical team have developed skills to supervise youngsters taking the talent hunt course.

The fieldlab is now a pop-up film studio and has been handed over to the youth workers, who can experiment there.

Trainingsprogram

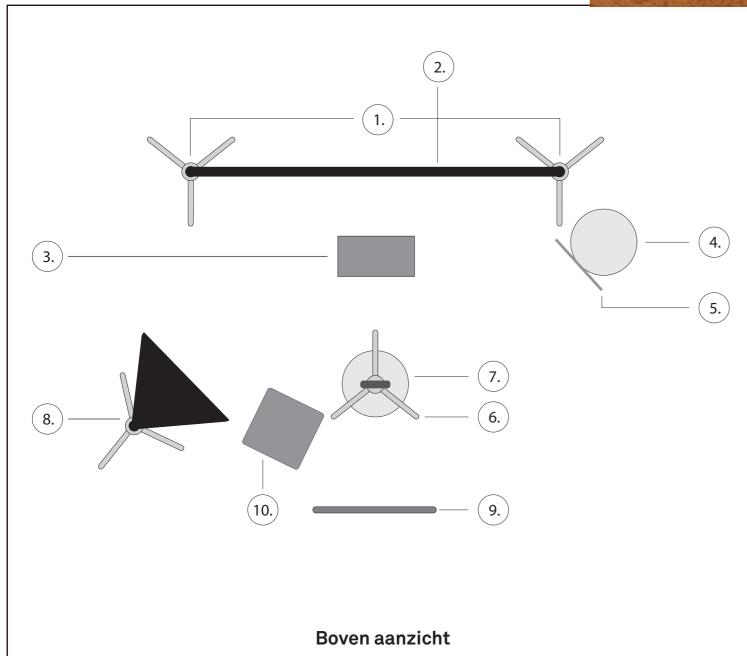
- Introduction and explaining talent hunt form
- Directions pop-up studio
- Interview + filming course
- Film + sound editing course (1)
- Film + sound editing course (2)
- Tutorial recording course
- Tutorial editing course
- Organizing 'No Show' + presentation of certificates

Studio onderdelen:

- Achtergrond constructie Zwartdoek 1.
- 2.
- Trapje 3.
- Lampion A2-vel 4.
- 5.
- Statief en telefoon houder 6.
- 7.
- Lampion
 Daglichtlamp
 Reflectiescherm 8.
- 9.
- Klapstoel 10.

- Overige onderdelen:
 Duktape
 Richtmicrofoon
- Eigen smartphone
- Draagtas







PEDAGOGIC RESEARCH

Stijn Sieckelinck (pedagogue and academic) has set up an important research program on radicalisation. Among other things it researches the effect and power of the 'Talent Hunt Course'.

In Arnhem, youngsters with structural experiences of failure use products with names such as talent hunt course, obstacle course and buro zend-uit, to become directors of the quest to discover their own talents, and to share and deploy these talents. The products help youths to develop resilient identities.

- Stijn Sieckelinck

DEVELOPING PROTOTYPES

Social designer Luuk Wiehink (Team Arnhem), Stijn Sieckelinck, youth workers Melvin Kolf and Tarik Hamdiui and Gamechangers studio NL have teamed up to form a coalition.

Two products of team Arnhem are further developed and prototyped:

- DIY application through which youngsters follow the phases of the talent scouting course and can act as their own employment agency.
- Online platform (private) where youngsters can watch, share and discuss one another's film material.

Stijn Sieckelinck has been invited to submit an application to NWA Startimpuls.

STUDY PROGRAM

During RRII it became clear that many city professionals are calling for change.

"Give us a new technical repertoire and instruments and especially scope."

As a result the Gamechangers (GC) studio NL was set up.

With GC studio NL professionals are educated. Together with social designers they go through the stages of the Frame Innovation model to find new approaches to problems from their practice.

GC studio NL is part of a world wide network of similar studios. With the Sydney studio as its base.

"The interventions with the talent hunt tools allow themes that lie at the heart of radicalisation to be addressed. Themes such as: not feeling at home, lacking any hope, having no faith in society." - Niels Emeis (advisor to the Municipality of Arnhem)

"Because of the talent hunt program youngsters become more aware of what they can achieve and what they are good at. This gives them a boost and they see that they are valuable. Self-examination is stimulated and they acquire new skills such as editing during tutorials. Moreover, by making and sharing their work, they can be of assistance to other people. They have become part of something bigger."

- Melvin Kolf (youth worker Klarendal)

"The talent hunt course certainly has potential for the profession. Melvin has shown the product and the results to colleagues and various colleagues called this the new form of youth work. If you want to work with youngsters, then winning the trust is very important, and the talent hunt course helps us greatly in this regard."

- Tarik Hamdiui (youth worker Klarendal)

RRII PROGRAM 2016

Collaboration between

No Academy (Paul Gofferjé jr.)

University of Technology Sydney (Kees Dorst)

The Hague University of Applied Sciences (Dick Rijken)

Made possible by

DOEN Foundation (BankGiro Loterij Fonds)

Ministry of Security and Justice

Municipality of Arnhem

Municipality of The Hague

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Renée Frissen
Mechtild Prins
Richard Vijgen
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Tarik Hamdiui
Niels Emeis
Jurrian Anders
Edwin Prins
Anke Lunenberg
Nevzat Cingoz
Hans van Heijningen

Mustafa Amezrine
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